Spohn Performance | Support Center

What is your return policy?

Return Policy of Spohn Performance, Inc.

No returns will be accepted after 30 days from the shipment date. We cannot accept returns on parts that have been used or installed. No returns on non-stocked or special order items. Prior authorization must be given before any return can be made. Please call 1-888-365-6064 for a return authorization number. All returns must be made within 30 days of shipment date, and must be in original packaging. A 20% re-stocking fee will apply, NO EXCEPTIONS. Returns must be accompanied with a copy of the original invoice or they will not be honored. There are no refunds on shipping and handling charges. All returns must be sent freight pre-paid (COD's will be refused).

Items Damaged in Shipment: Please fully inspect all items upon receipt. All shipment damage claims must be made within 30 days of the shipment date. If you receive an item that has been damaged in shipment please contact us immediately so we can file a claim with the shipping company. When a damage claim is approved by the shipping company your product will be replaced and re-shipped to you at no charge for the replacement item(s) or the return shipping.

https://www.spohn.net/support/questions/9/